

Report of Head of Commissioning, Adults and Health

Report to Director of Resources and Housing

Date: 20 February 2018

Subject: Request to invoke 12 month contract extension with CGL to enable the Street Outreach service to be maintained in accordance with Contracts Procedure Rules 21.1 (Contract Extension and Variations)

Are specific electoral wards affected? If relevant, name(s) of ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, access to information procedure rule number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of main issues

1. This report is seeking to use the available 12 month extension period to enable the continued delivery of the Street Outreach service delivered by CGL. The contract delivers an assertive outreach service to support rough sleepers and/or people begging to move off the streets.
2. The contract was put in place as part of a wider review of housing related support services. This resulted in new services for supported accommodation and visiting support together with new contracts for specialist housing related support services.
3. As these new services and pathways develop it is important to maintain the Street Outreach service which is often the first contact point for those most vulnerable and requiring housing support.
4. A wider piece of work and subsequent commissioning plan will be developed during the remaining contract period which will consider the requirements for street based service provision.
5. The value of the twelve month extension is £215,000. A further extension (31st March 2019 – 26th December 2019) is available under the contract terms.

Recommendations

6. The Director of Resources and Housing is recommended to approve:
- A twelve month extension of the CGL Street Outreach Service (DN251746) in accordance with Contract Procedure Rule 21.1.

1 Purpose of this report

- 1.1 The purpose of this report is to set out the rationale for seeking a 12 month extension period, in accordance with Contracts Procedure Rules 21.1, to enable the continued delivery of the Street Outreach service delivered by CGL. The contract delivers an assertive outreach service to support rough sleepers and/or people begging to move off the streets.

2 Background information

- 2.1 The contract delivers an assertive outreach service to support rough sleepers and/or people begging to move off the streets. It was originally put in place with CGL in April 2014. As part of the wider review and commissioning activity that has taken place across housing related support provision, a new interim contract was put in place in April 2017.
- 2.2 Reducing homelessness is a priority for Leeds City Council and there is a multi-agency approach to this documented within the Leeds Homelessness Strategy 2016-2019. Priority One of this strategy is to offer the right support and services so that no one needs to sleep rough in Leeds. This contract is a key component of the strategy as it ensures that an assertive outreach service is delivered to target those people rough sleeping and/or begging in order to support them to move off the street and into more appropriate accommodation and support services. The extension sought in this report will ensure service continuity.
- 2.3 New housing related support contracts have been put in place for accommodation services (Beacon), visiting support (Engage) and specialist services (St George's Crypt, Carr Beck, Regent's Terrace). The next phase of the review of housing related support services will be to consider the approach and requirements for street based service provision and a commissioning plan will be developed accordingly during the remaining contract period.

3 Main issues

- 3.1 This report is seeking to use the available 12 month extension period to enable the continued delivery of the Street Outreach service delivered by CGL. The contract delivers an assertive outreach service to support rough sleepers and/or people begging to move off the streets. The value of the twelve month extension is £215,000. A further extension (31st March 2019 – 26th December 2019) is available under the contract terms.
- 3.2 The Street Outreach service supports some of the most vulnerable people in Leeds and ensuring continuity of the service is necessary to support the Best Council's plan to be a compassionate city, to support communities and reduce poverty. The service is also integral to the delivery of the Leeds Homelessness Strategy. If this service did not continue, there would be disruption to vulnerable service users and a risk of a rise in rough sleeping that would go against key strategic priorities.

3.3 A wider piece of work and subsequent commissioning plan will be developed during the remaining contract period which will consider the requirements for street based service provision.

4 Corporate considerations

4.1 Consultation and engagement

4.1.1 Consultation about the contract extensions has been undertaken with Officers in Adults & Health, Resources & Housing, CGL and the Executive Member for Communities.

4.2 Equality and diversity/cohesion and integration

4.2.1 An Equality, Diversity, Cohesion and Integration Impact Assessment was undertaken as part of the wider review of housing related supported services (of which this contract is a part).

4.3 Council policies and best council plan

4.3.1 Continuity of the Street Outreach service provided by CGL the delivery of the Council's responsibilities and priorities, which will help to deliver:

- Vision for Leeds 2011 to 2030
- Best Council Plan 2015 – 2020
- Leeds Homelessness strategy 2016-2019
- Leeds Housing Strategy 2016-2021

4.4 Resources and value for money

4.4.1 The cost of this contract extension will be met by revenue funding from the Resources and Housing budget. There will be no change in funding during this extension period and there has been no change in overall contract price. It is considered that the service is delivering value for money based on the routine performance monitoring received (both qualitative and quantitative information) and in comparison to other commissioned Housing Related Support contracts.

4.4.2 The contract extension is required to support the delivery of the Council's strategic priorities by ensuring there is continuity of service provision.

4.5 Legal implications, access to information and call-in

4.5.1 This is a significant operational decision and is not subject to Call In. There are no grounds for treating the contents of this report as confidential with the Council's Access to Information Rules.

4.5.2 CPRs 21.1 permits the extension of a contract where it is in accordance with the contract terms; is made before the expiry date of the contract and; will deliver Best

Value. Due to the matters set out in this report at sections 3.0 and 4.4 above it is considered that these requirements have been met.

4.6 Risk management

- 4.6.1 Aside from the risk of service disruption and a potential rise in rough sleeping if this course of action is not approved, there are no specific risks with respect to this report as the contract has an available extension provision.
- 4.6.2 This contract forms part of the wider Housing Related Support pathway and associated contracts. The management of risk and identifying and reviewing on-going risks is a continuous process which will be carried out through contract management. The service is integral to the delivery of the Leeds Homelessness Strategy. If this service did not continue, there would be disruption to vulnerable service users and a risk of a rise in rough sleeping that would go against key strategic priorities.

5 Conclusions

- 5.1 A contract extension is required to ensure no disruption of service to the Street Outreach service that provides an assertive outreach service to some of Leeds' most vulnerable citizens.
- 5.2 Throughout the extension period, the contract will continue to be routinely contract managed to ensure robust performance monitoring takes place and value for money is being achieved for the Council.

6 Recommendations

7. The Director of Resources and Housing is recommended to approve:
- A twelve month extension of the CGL Street Outreach Service (DN251746) in accordance with Contract Procedure Rule 21.1.

7 Background documents¹

- 7.1 None

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.